

## **Vision**

Acoem Australasia will be a leading provider of environmental monitoring solutions to the global market.

## **Mission**

We specialise in the design, manufacture, supply, operation, maintenance, service, testing and calibration of environmental monitoring equipment and systems.

The purpose of our Quality Management System is to ensure that:

- All Products and services meet our customer's requirements and are designed, manufactured and delivered in accordance with EN 15267.
- Testing and Calibration services are delivered in accordance with ISO 17025 and relevant standards.

## Scope

This Quality policy applies to all employees, contractors and visitors wherever we operate in the world.

## Commitment

All our people at Acoem Australasia extend their full and unqualified support to this policy and commit themselves to providing the highest quality products and services on time which will exceed expectations and needs of our customers by:

- Continually improving our Quality Management System in accordance with ISO 9001.
- Complying with all regulatory requirements relevant to our products & services.
- Ensuring that our Quality Management System supports our strategic plan and objectives.
- Establishing and measuring Quality objectives and targets.
- Managing our Quality Risks and Opportunities.
- Training our people & ensuring we adhere to documented quality policies & procedures.
- Involving our people in the decision-making processes of our Quality Management System.
- Ensuring the quality of our testing and calibration in servicing our customers.
- Meeting all applicable quality requirements of our customers and other stakeholders.
- Adhering to good professional practice.

James Rus

James Agius Managing Director

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