

# ECOTECH Tender Response Congrego Licencing Notes for Sales Staff & How-To-Order Guide



#### **ACOEM Group**

This document details the process which must be followed in order to sell the Congrego Hardware and Software.

#### Rules:

- Initial sales of Congrego software fall into two categories:
  - Software sold with appropriate hardware as a package
  - Software sold as a 'crossgrade' software only package for existing WinAQMS hardware (this
    does **not** include the MiniDAS hardware)
- The initial sale for both options includes software support and updates/upgrades for one year
- An additional two (2) year software support package may be made with the initial sale this is encouraged
- The additional two (2) year software support package may be purchased separately within the first year from the date of the initial purchase
- An additional two (2) year software support package may be purchased separately after any other support package has lapsed
- New hardware warranty lasts for a total of one (1) year from the initial purchase and is not extended in any way by the software support packages.
- The 'crossgrade' option is only available for existing hardware with an Ecotech identifier less than three (3) years relative to the current year i.e. in 2019 the Ecotech identifier must be 16-0000 or greater; in 2020 the Ecotech identifier must be 17-0000 or greater etc. there are no exceptions

#### **Pronto Part Numbers**

#### **Top Level Parts**

E042010 - Congrego (6 COM Ports and Windows 10 Home)

E042017 – Congrego (6 COM Ports and Windows 10 Pro)

E042013 - Congrego Lite (4 COM Ports)

E042014 – Congrego Lite Plus (6 COM Ports)

E042016 - Congrego Lite Unlimited (4 COM Ports)

E021400 - Congrego 2 Year Software Maintenance Extension Package

E021402 - Congrego 2 Year Software Maintenance Rejoin Package

E021403 – Congrego Crossgrade (no hardware and including 1 year software support and updates)

#### **Options for New Hardware**

E042012 – Hardware Watchdog (If not included in Package Explanation below)

S010042 - 4 Port RS232 (Serial) to Ethernet (Network) Converter

#### **Notes for New Hardware**

- Windows 10 Home is installed by default.
- Termination Panels for non-rack mounting hardware MUST be the version with included power supply (E042002)

## **Package Explanation**



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The top level packages E042010, E042013, E042014 and E042017 all include:

- 1. 1 year software support and updates
- 2. 1 year hardware warranty and support

#### E042010 and E042017 - Congrego

- Congrego logger with 6 COM ports, 6 USB ports and 2 TCP/IP connections
- Hardware watchdog
- Congrego software with Calibrations feature and unlimited channels

#### E042013 - Congrego Lite

- Congrego logger with 4 COM ports, 4 USB ports and 2 TCP/IP connections
- NO Hardware watchdog
- Congrego software with NO calibrations feature and 15 channels

#### E042014 - Congrego Lite Plus

- Congrego logger with 6 COM ports, 6 USB ports and 2 TCP/IP connections
- NO Hardware watchdog
- Congrego software with **NO** calibrations feature and **15** channels

#### E042016 - Congrego Lite Unlimited

- Congrego logger with 4 COM ports, 4 USB ports and 2 TCP/IP connections
- NO Hardware watchdog
- Congrego software with Calibrations feature and unlimited channels

#### E021403 - Congrego Crossgrade

- NO hardware
- NO Hardware watchdog
- Congrego software with Calibrations feature and unlimited channels

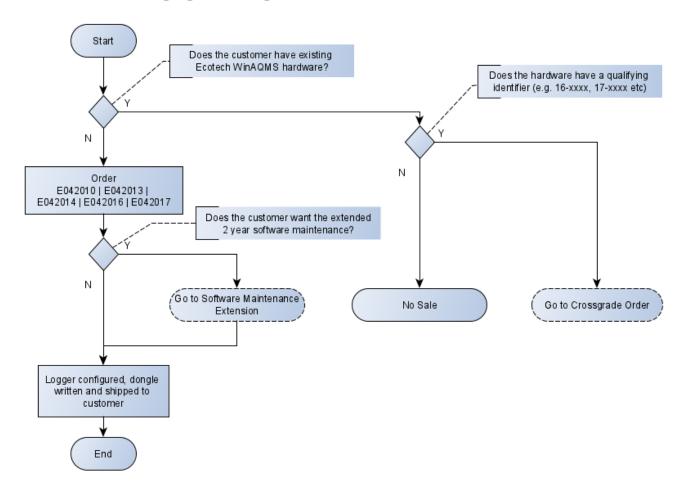
#### Hardware and Software Package - Initial sale

When selling the Congrego Hardware and Software package as a new sale the only available items are:

- Congrego logger (including the software package E042010, E042013, E042014, E042016 or E042017)
- Software Extended 2 Year Total Package (E021400)



# Congrego Ordering Guide - New Hardware or Software Sale



# Extended Software Package – support sale within a valid existing support package period

If the customer does not purchase the Extended 2 Year Total Package – (E021400) as part of the initial sale they may purchase it within a year of the initial purchase OR at any time while a valid support package is active BUT the hardware support will only cover the hardware up to the date 1 year from the initial purchase. The only available item in this case is:

• Extended 2 Year Total Package – (E021400)

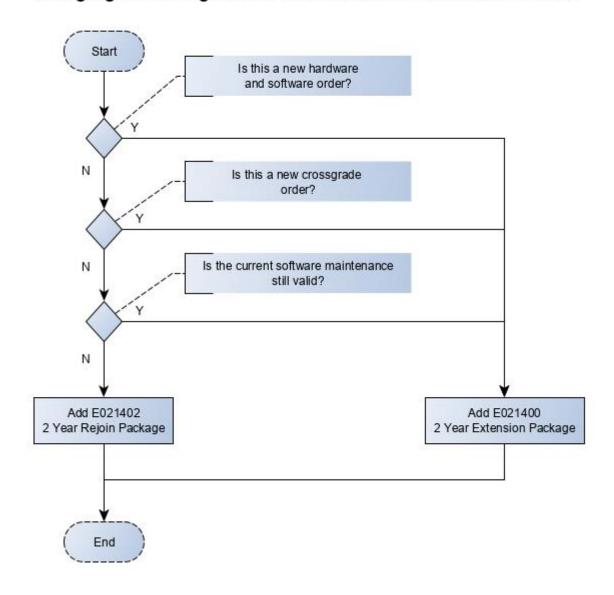
# Software Support Package – after end of software support period

The customer may purchase the Rejoin 2 Year Software Package at any time after an existing support package period had lapsed. The only available item in this case is:

Rejoin 2 Year Software Package – (E021402)



# Congrego Ordering Guide - Software Maintenance Extension



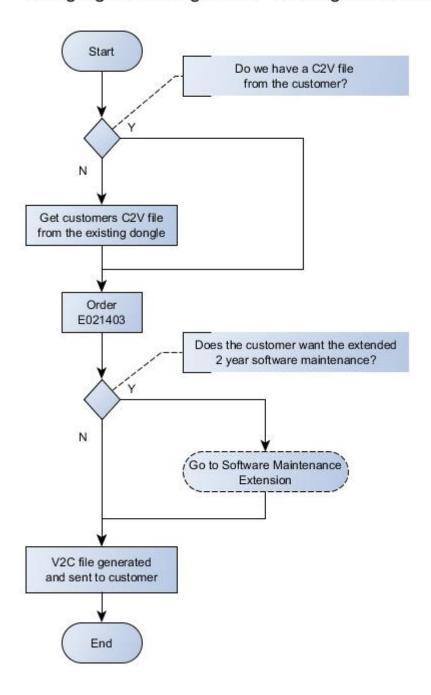
## **Crossgrade Software Package**

When selling the Congrego Software package as a crossgrade option the only available items are:

- Congrego Crossgrade no hardware (E021403)
- Software Extended 2 Year Total Package (E021400)



# Congrego Ordering Guide - Crossgrade Order



# **Change Log:**

Version 1.0 – September 2018 Initial version

Version1.1 - December 2019 - Updated to include Congrego Lite and Congrego Lite Plus

Version 1.2 – February 2020 – Added options that can be ordered.

Author: Chris Edwards Ver. 1.4

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# **ACOEM Group**

Version 1.3 – April 2021 – Added Congrego Lite Unlimited option Version 1.4 – August 2021 – Added Windows 10 Professional option