

# **A+ Protection**

Setup advice & support
Initial training by Acoem experts
5 year technical service & support
2 year warranty

EXCLUSIVE A+ PROTECTION SERVICE PACKAGE FOR EVERY NEW SPECTRONUS™









INLCUDED SERVICE PRIVILEGES



## **A+ Protection**

An industry-leading service commitment to support our Spectronus™ customers

#### A+ Protection gives you:

FEATURES	FREE	BENEFITS
Installation	>	Setup advice and support
Training	>	Initial Technical training is provided by Acoem experts. Additional fee-based specific training is available upon request
Dedicated Technical Service Support	~	<ul> <li>Our Technical Support and Services group is the central point of call for all customers</li> <li>Worldwide email and telephone support for 5 years</li> <li>Remote login troubleshooting from our highly skilled technicians</li> <li>Software upgrades</li> </ul>
Warranty	<b>v</b>	Two years

## **A+ Protection Assurance**

Shorten the path between monitoring and informed action with Acoem. We are committed to maintaining our customer relationships and ensuring that your equipment operates with maximum efficiency at all times.

We provide our customers with exceptional service and peace of mind backed by technical expertise and global accreditations.

#### A+ Protection – Service package included with every purchase



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