ACOEM Group

ECOTECH WinAQMS End of Life FAQ Sheet

1. When will WinAQMS be phased out?

ECOTECH ceased sales of WinAQMS in 2018. It will no longer be providing updates or supporting WinAQMS from January 2020. This timing correlates with Microsoft no longer supporting Windows 7.

2. Will WinAQMS still work effectively after this time?

WinAQMS was supplied with a perpetual licence, therefore customers may choose to continue utilising WinAQMS, but without ongoing support or upgrades. There will be no change to the way it operates for users who do not have their loggers connected to the Internet.

Please note that if customers are running their WinAQMS system on Windows 7, issues may arise due to Microsoft's end of life for that operating system.

3. What is the replacement for WinAQMS?

ECOTECH introduced the Congrego® data logger (hardware & software) in 2018 and its variation, Congrego® Lite in 2019. These data logging systems replace WinAQMS and are significant upgrades.

4. What are cross-grade upgrades?

Customers who are using an ECOTECH branded data logger or piece of hardware purchased from 2016 onwards, can are eligible for the ECOTECH cross-grade option and only need to purchase the Congrego® software, without requiring the logger hardware.

For legacy build, software installers are available through the ECOTECH website at www.ecotech.com/congrego/install

Cross-grade changeovers are not available to customers with Windows 8.1/10, Data Acquisition Systems (DAS) or Fit PCs as there is insufficient power in these systems to operate Congrego®.

5. What are the upgrade options?

Customers can choose between the full-function Congrego® data logger with unlimited channel capability and in-built calibration capability or the more compact, Congrego® Lite, designed for smaller applications with a reduced number of channels (15) and without a calibration requirement.

6. How can you purchase Congrego®/Congrego® Lite?

Customers can purchase a perpetual licence to Congrego® or Congrego® Lite via their distributor or sales agent. The subscription-based model is for one year and includes upgrades, maintenance and technical support.

Additional subscriptions are also available to ensure continuity. After that, all subscriptions are available in two-year blocks. Hardware will be sent out to the customers and the software is downloadable online via the ECOTECH website at www.ecotech.com/congrego/install

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7. How long does the upgrade or changeover take?

There is minimal downtime to facilitate the upgrade to Congrego® from WinAQMS. The two systems can run side by side and customers can send through their WinAQMS configuration files to ECOTECH technical support, who can convert them directly to Congrego®.

8. What are the benefits of Congrego®?

Congrego® and Congrego® Lite are the next generation of data loggers.

From a software perspective, Congrego®:

- Operates on a Microsoft framework
- Is multi-threaded, allowing for faster & easier connection with different instruments
- Fulfils the 'traceability of records' requirement of ISO 17025
- Works whether connected to the Internet or not
- Is browser based – no software installation required for client access
- Is accessible on any enabled device
- Offers multiple language support – English, Afrikaans, Simplified Chinese, French, German, Greek, Russian & Spanish.

From a hardware perspective Congrego®:

- Is smaller than other data loggers (& Congrego® Lite is 30% smaller than that)
- More stable that WinAQMS
- Has built-in calibration sequencing (not included in Congrego® Lite licence)
- Reduces data loss with a solid-state drive
- Is compatible with a wide range of analogue & digital monitoring instruments from different equipment manufacturers
- Gives users local or remote control of monitoring instruments
- Has automated alarms & alerts on user interface
- Uses less power than traditional data loggers
- Seamlessly integrates & configures with [Airodis™ data collection, validation & reporting software](#).

9. What are the supported drivers for the upgrade?

A detailed list of current drivers will be available on the ECOTECH website in the near future.

The driver listings will be continually updated to reflect additions to driver capability.

10. Who should you contact for more information or answers to questions?

Congrego® features an in-built software support functionality that allows licenced users to email their problems through, the issue will then be replicated by ECOTECH's Technical Support Team and addressed promptly.

In case of questions, customers should speak with their distributor as the first course of action. For further information, distributors and customers can contact ECOTECH's Technical Support Team at email@ecotech.com

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